

2023

# ANNUAL REPORT



**LINCOLN PARK ZOO.**

FOR WILDLIFE. FOR ALL.



# Contents

- 4** Forging Our Future
- 6** Your Support: By the Numbers
- 8** New Life
- 10** Strategic Planning:  
Reflecting and Advancing
  - 12** A Champion For Wildlife
  - 20** A Connected Community
  - 24** A Welcoming Place For All
  - 28** A Technology Leader
  - 30** A Growing Base
- 32** Growing Support for a Growing Zoo
- 36** Financials
- 38** Donor Recognition



Gardens of McCormick Swan Pond  
Photo by Lisa Miller



# Forging Our Future

Dear Friends,

Running a zoo doesn't just mean providing a home to animals and offering a fun and educational guest experience. It means serving wildlife, the planet, and our communities by pushing ourselves to be better every day. Better caretakers. Better learners and educators. Better conservationists. Better leaders.

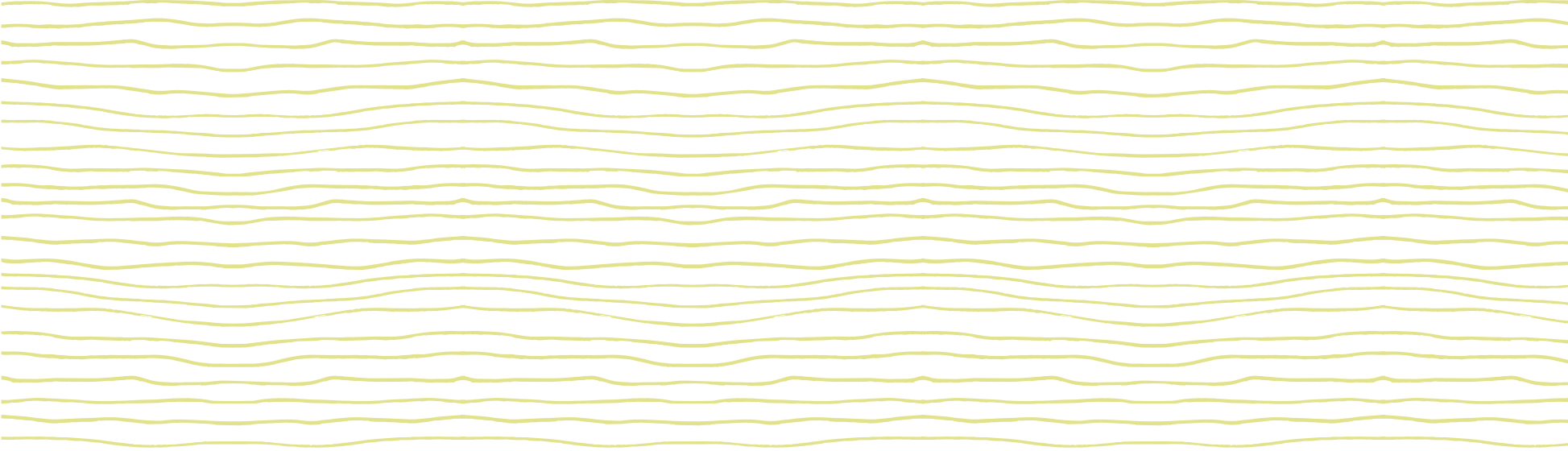
Driven by this calling, Lincoln Park Zoo is looking ahead. After years of pandemic response and rebuilding, we are firmly positioned for growth guided by an ambitious new strategic plan.

The new plan will build on the zoo's leadership over many years in animal care and welfare, conservation, learning, and community building. In this 2023 Annual Report, we share our proudest accomplishments from the past five years, which have laid the foundation for our next chapter.

Among the highlights, we completed *The Pride of Chicago* capital campaign, a \$143 million effort and the most successful campaign in the zoo's history that culminated in the opening of the award-winning Pepper Family Wildlife Center.

We created Guiding Principles for Animal Encounters, an initiative that transformed the ways guests interact with animals to allow them constant choice and agency. This progressive decision launched a discussion among Association of Zoos and Aquariums (AZA)-accredited institutions about creating connection between animals and guests without compromising the welfare of individual animals. Since we introduced the program, more than a dozen AZA institutions have started journeys toward similar practices. It's just one way we've already set ourselves up as leaders in the world of animal care and wellbeing.

We also launched a community engagement program in Little Village and North Lawndale. We expanded the Urban Wildlife Information Network from four partners to 45, including international collaborations in Canada, South Africa, and Germany. We invested in diversity and inclusion initiatives at all levels and made great progress in our efforts to in sustainable business practices into our operations.



We launched a TikTok channel! We watched and waited for new African lion cubs, then promptly fell in love with them.

As the nation's only privately managed free admission zoo, we rely on the support of zoo visitors and donors. Each membership, sponsorship, Annual Fund gift, ticket purchase, and ride on the carousel advances our mission and vision.

We offer our deepest thanks and appreciation to you, our most loyal supporters, for all you do for Lincoln Park Zoo. We simply cannot do what we do without the generosity and participation of our staff, volunteers, zoo guests, Board of Trustees, Women's Board, Auxiliary Board, Donor Clubs, Members, foundation and corporate partners, volunteers, and so many more.

Thank you, again. Your support saves wildlife and keeps the zoo free for all to visit, 365 days a year.

For Wildlife. For All.

Sincerely,

**C. John Mostofi**  
Chairman  
Lincoln Park Zoo Board of Trustees

**Megan R. Ross, PhD**  
President & CEO  
Lincoln Park Zoo

# Your Support: By the Numbers

*Lincoln Park Zoo offers free admission and welcomes more than 3 million visitors every year.+ It costs \$101,000 per day—nearly \$39 million per year—to operate the zoo. We rely on your visits and charitable contributions to fund more than 80 percent of that budget.*

*When you give to Lincoln Park Zoo, you help keep your zoo free and support a vision of a world in which humans and wildlife thrive together long into the future, here in Chicago and around the globe.*

*Join or give today at [lpzoo.org/join](https://lpzoo.org/join).*



## Animal Care & Horticulture

**\$745,551.65**

Price of one year's worth of animal food including hay, fish, meaty bones, lettuce, peanut butter, insects, and more.

**Chew on this:**

A Safari-level membership purchased at \$189 per year covers most of the meat provided to carnivores at the zoo for one day!

**650\***

Zoo animals, representing 175 different species, cared for daily with individualized diets, enrichment, veterinary support, and more.

**53(ish)**

Age of the oldest animal at Lincoln Park Zoo, a yellow-spotted Amazon River turtle. Some of the youngest are African lion cubs Pesho, Sidai, and Lomelok, born January 9, 2023.

**235**

Pounds gained by African lion Pilipili from his first documented weight in April 2022 at 15 pounds to his first birthday, when he weighed 250 pounds!

**2,800**

Approximate weight in pounds of the zoo's heaviest animal, male eastern black rhinoceros Utenzi.

**<10**

Approximate weight in grams of some of the lightest zoo animals, oriental fire-bellied toads.

**11,680**

ZooMonitor behavioral observation sessions completed in the last year by staff and volunteers to help optimize animal care and welfare.

**330**

Woody plant species including trees, shrubs, and vines within the zoo's accredited arboretum, with an additional 520 perennial plant species including grasses and flowers.

+ not counting visitors to Nature Boardwalk

\*not counting invertebrates and bony fish

## Conservation & Science

**30+**

Lincoln Park Zoo scientists and researchers working on animal welfare, primate cognition, epidemiology, land protection, wildlife-friendly cities, and more.

**151,000+**

Urban wildlife classifications completed by citizen scientists as part of the Urban Wildlife Institute's Chicago Wildlife Watch program (68,533 annotated in 2022 alone)!

**80,000**

Elephants, lions, zebras, giraffes, and other animals in the Tarangire ecosystem that use wildlife corridors protected by the zoo's Tanzania Conservation Research Program.

**2**

Asian songbird species that received global protection from the illegal wildlife trade at the 2022 CITES Conference of the Parties, attended by Lincoln Park Zoo and other AZA representatives.



Left to right: Yellow-spotted Amazon River turtle Photo by Christopher Bijalba; giraffe in Serengeti National Park Photo by Lisa Faust; mobile learning station Photo by Lisa Miller.



## Learning & Community Engagement

**6,232**

PreK–12 students who used the zoo as a resource for science learning via in-person and virtual field trips.

**270**

Guests who enjoyed an exclusive experience at HOPES at the Zoo, an evening for unhoused families.

**297,453**

Guests who participated in on-grounds learning experiences such as chats, demonstrations, and mobile learning stations.

**1,865**

Children and adults who learned about science and nature through the arts in the Spanish-language Artécito program in partnership with OPEN Center for the Arts.



# New Life

When you care for living creatures, each year brings new and exciting experiences, and last year was no exception. Caring for these animals is a responsibility, an inspiration, and a privilege.

In fall 2022, the zoo confirmed lioness Zari's pregnancy via hormone analysis and an ultrasound. Thanks to #LionWatch, guests were able to tag along on the zoo's social media channels and blog throughout the pregnancy and birth, watching the cubs grow and Zari's maternal instincts shine. On January 9, three cubs were born. Soon after, they participated in their first veterinary exam, in which it was determined that all three cubs were male. The zoo was honored to name the lion cubs in partnership with the KopeLion Ilchokuti, or lion guardians, who designated the cubs Pesho (unexpected gift), Sidai (good), and Lomelok (sweet) in the native Maa language. After sharing videos from remote cameras behind the scenes during their first several weeks, the cubs made their public debut this spring at Pepper Family Wildlife Center—to the excitement of zoo members and supporters.

Pepper Family Wildlife Center also welcomed female red panda Nisha, who has a breeding recommendation with resident male Xiaobo. The theme of cute but fierce mammals continued when Regenstein Small Mammal-Reptile House welcomed Asian small-clawed otters Namiko and Kevin. While this pair is not recommended to breed, we are honored to provide this companion couple a space to thrive in their newly renovated habitat.

On the north end of the zoo, Regenstein African Journey welcomed male eastern black rhinoceros Utenzi, who has very large hooves to fill after the losses of Maku and Ricko in 2020 and 2022, respectively. Indoors, a new klipspringer, Reo, can be seen scaling the hillside with her companion.

At Regenstein Small Mammal-Reptile House, a prehensile-tailed skink, with the assistance of zoo veterinarians, gave birth to a neonate. When Animal Care noticed the skink was having trouble during labor, she was transported to the zoo hospital for a radiograph, which determined the neonate was in a breeched position. With this swift assistance, the delivery was successful and both neonate and female were healthy and unharmed.

Life came full circle at Helen Brach Primate House as the zoo said goodbye to male black-and-white colobus monkey Keanjaha. A few months later, female Kutaka passed along Keanjaha's genes and gave birth to a healthy baby boy. Aptly, the infant was named Kean after his late father.



**Top:** Red panda  
**Bottom:** Asian small-clawed otters  
*Photos by Brandon Tucker*

# Strategic Planning: Reflecting and Advancing

In 2017, Lincoln Park Zoo Trustees and staff established a new strategic plan to guide its next five years. The plan focused on five goals: leading the way for wildlife, building bonds with communities, implementing inclusion, transforming through technology, and growing a sustainable base of support. We are pleased to reflect on these goals and share our accomplishments.

We're currently creating a new strategic plan that builds on the growth and successes of the last five years. Moving forward, zoo supporters can expect the formalization of new conservation programs, an expansion of our leadership in animal care and welfare, ongoing investment in community engagements, and increased transparency into zoo operations, among other initiatives. We are excited to share more information on the zoo's new strategic plan soon!

From 2017 through 2022, we cemented our position as a leader in care, community, and conservation. **These accomplishments would not be possible without our dedicated donors, members, and supporters.**



Meerkat  
*Photo by Kate Scott*



# A Champion for Wildlife

## **An update on Strategic Goal #1**

*Build upon the zoo's leadership and expertise in welfare, science, and conservation to improve the lives of individual animals and help populations and ecosystems thrive.*

From colorful hardy hibiscus blooming across the landscape to majestic trumpeter swans serenely cutting through freshwater ponds, the natural beauty of Lincoln Park Zoo sets the stage for work that happens every day to advance conservation, science, and animal care and welfare. In the past five years, passionate zoo staff used data to drive concepts, design, and daily care for animals to improve their lives at every level.

Responding to the COVID-19 pandemic—with animals as well as people at the forefront of our response—presented new challenges. Zoo veterinarians and technicians provided vaccinations to the most at-risk animals, including cats, non-human primates, otters and other mam-

mals. Keepers and veterinarians worked to ensure that 97 percent of all vaccines were received voluntarily by animals during training sessions, or coordinated to occur during routine physical exams. This reduced stress for all the individuals involved.

In addition, Animal Welfare Science Program staff conducted research to evaluate and evolve care to improve welfare outcomes. It also provided science research and information to other members of the zoo and aquarium community to help improve the wellbeing of species in human care.

That research led to the zoo's Guiding Principles for Animal Encounters, which govern how ambassador animals engage with guests in a way that ensures sound animal welfare as well as positive guest experiences. This achievement continues the forward movement Lincoln Park Zoo began in 2019, when staff ended touch and other animal encounter-style programs that prevented animals from having choice and agency. While the move was initially controversial within the industry, more than a dozen other Association of Zoos and Aquariums institutions have since consulted Lincoln Park Zoo staff on ways to implement similar changes.

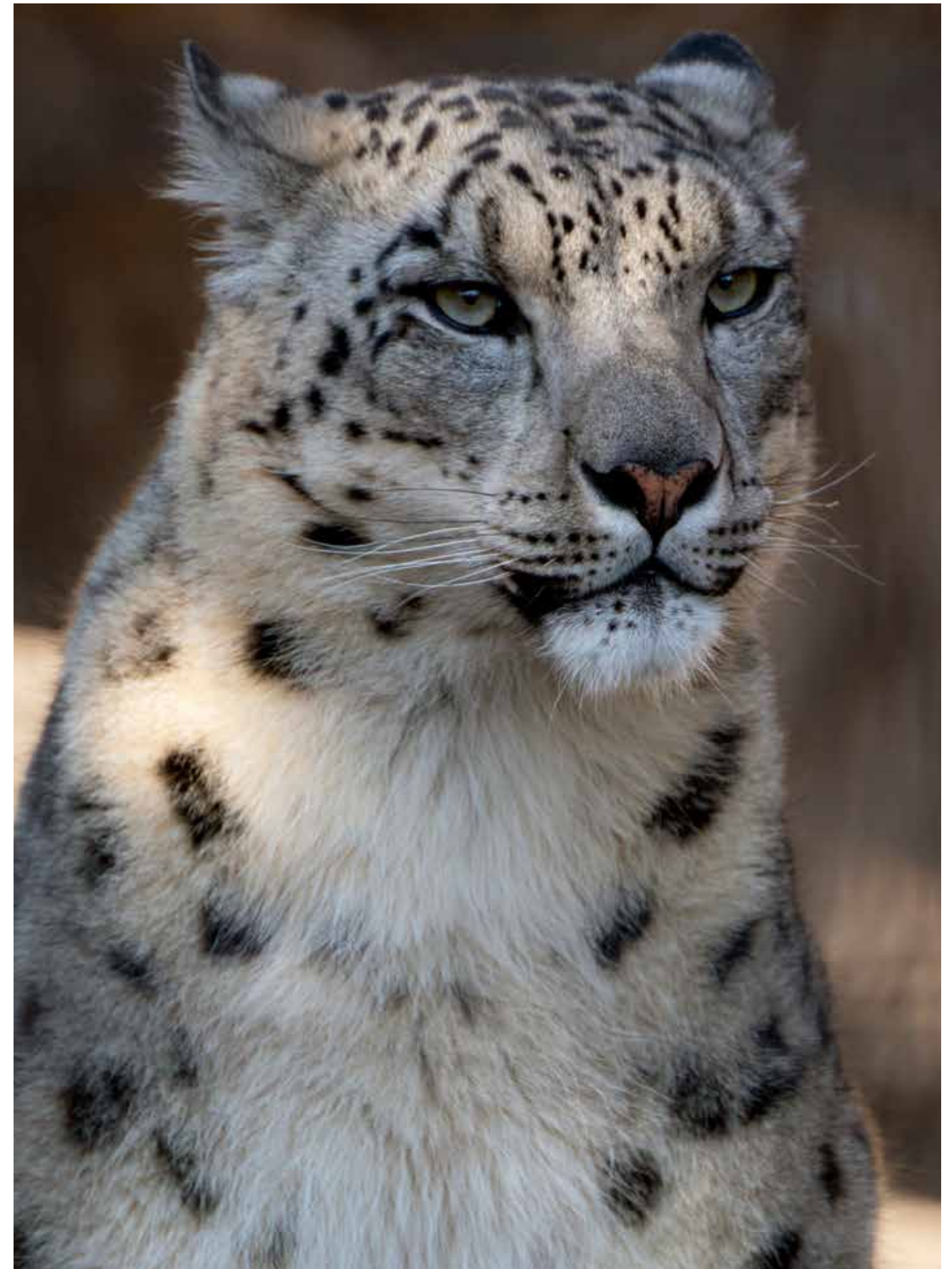
Along with this, zoo staff implemented a new welfare assessment process that impacts every animal on grounds. They created and completed individual action plans to enhance animal wellbeing. After researching both charismatic and understudied species like snakes, tarantulas, naked mole rats, American toads, Egyptian fruit bats, three different turtle species, and brush-tailed bettongs,

## **Watch the video!**



**ABCs of Lincoln Park Zoo:  
A for Animal Welfare**

Snow leopard  
Photo by Brandon Tucker







**Top:** Naked mole rats  
Photo by Christopher Bijalba

**Left:** Egyptian fruit bat  
Photo by Bryan Summerford

**Right:** Chimpanzees  
Photo by Diane Mohr

*“While improvements have always been made for the animals in our care, the zoo now has scientific data to support individual preferences and wellbeing.”*

animal caretakers incorporated new management strategies, such as adjusting light levels, modifying habitat “flooring” or substrate, and taking food preferences into account. While improvements have always been made for the animals in our care, the zoo now has scientific data to support individual preferences and wellbeing.

Also, Lincoln Park Zoo has positioned itself at the forefront of research regarding human perceptions of wild animals. Studies conducted by the zoo’s scientists have demonstrated how harmful views emerge when people see primates such as chimpanzees in close contact with people. This work has motivated messaging around the idea that primates don’t make good pets. It has also led to additional research determining how seeing other animals, such as sloths and pythons, in different contexts may influence people’s interest in having these animals as pets.

Naturally, scientific advocacy has become an important part of the Animal Welfare Science Program’s mission. The zoo’s experts now share information with AZA’s [Not a Pet campaign](#), the Humane Society of the United States, and the U.S. Department of Agriculture to make sure the research done at Lincoln Park Zoo is available to others who inform policy.

Much of the data collected here is done with the Lincoln Park Zoo-developed app ZooMonitor, which is now used by some 600 zoos and sanctuaries in 60 countries. As of fiscal year 2023, 44 scientific papers have referenced ZooMonitor as one of the methods used to collect and manage information.

ZooMonitor has become vital to research done at the zoo, as proven by the many awards given to Pepper Family Wildlife Center. The new home of lions, red pandas, snow leopards, and Canada lynx, which opened in fall 2021, was renovated using ZooMonitor data on behavior and space use to inform its expansive, dynamic features. In 2022, the project won awards from Chicago Innovation, Landmarks Illinois, Chicago Landmarks Preservation, and many other organizations.

In the past five years, the zoo’s horticulture program has grown significantly, highlighting the importance of science-based care and conservation of flora. Lincoln Park Zoo has received

**Watch the video!**



#NotAPet



national accreditation for the herbaceous perennial hibiscus collection through the American Public Gardens Association Plant Collections Network. It also achieved Level II accredited status from Arbnet, the only initiative to officially recognize arboreta based on a degree system of professional standards.

In addition, the zoo's director of horticulture and the horticulture operations manager became the zoo's first International Society of Arboriculture-certified arborists. The Horticulture department also completed an assessment of the zoo's 33,000 square feet of green roofs and developed a management plan for them across the campus. Staff worked to preserve and protect the historic canopy of trees on the South Lawn while telling the story of the oldest bur oak on grounds as it reached the end of its roughly 250-year life span.



**Top:** Bur oak tree trimming  
Photo by Christopher Bijalba

**Bottom:** Ingela Jansson (left) discussing recent lion sightings with two KopeLion Ilchokuti (lion guardians): Kinyi Olendolok (center) and Musa Noongirimban (right).  
Photos by Lisa Faust

**Opposite page:** Cordon Bleu™ hardy hibiscus  
Photo by Ellen Neely



Both in Chicago and around the world, zoo teams are making an impact for wildlife.

- The Urban Wildlife Institute expanded its local presence by partnering with the City of Chicago's Animal Care and Control department to establish a new [Chicago Wildlife Management & Coexistence Plan](#), formalizing its mission to build more wildlife-friendly cities.
- The Urban Wildlife Information Network, a consortium of cities sharing information and best practices to help humans and wildlife coexist, grew from four initial partners in 2017 to 45 as of March 2023, including international partners in Germany, South Africa, and Canada.
- Also locally, the zoo aided in recovery and conservation efforts surrounding endangered Great Lakes piping plovers in partnership with the U.S. Fish & Wildlife Service (USFWS). In July 2021, this included successfully overseeing the hatching of local feathered celebrities Monty and Rose's fourth egg at Montrose Beach.
- The zoo's Alexander Center for Applied Population Biology completed a population viability analysis (PVA) for the Puerto Rican parrot, collaborating with the USFWS, the Puerto Rican Department of Natural and Environmental Resources, and the U.S. Forest Service. Also in partnership with USFWS, the Alexander Center completed a PVA for the federally endangered Attwater's prairie chicken and joined the USFWS Red Wolf Recovery Team.



- A little farther afield, the Alexander Center joined the Tanzania Conservation Research Program in collaboration with KopeLion, the zoo's partner protecting migratory paths for lions and other wildlife in the region.
- In the Republic of Congo, the Goulougo Triangle Ape Project played a critical role in the annexation of the Djeke Triangle, a pristine tree-filled wilderness, as part of Nouabalé-Ndoki National Park early in 2023.
- Making the international local, Lincoln Park Zoo also hosted the 2nd International Wildlife Reintroduction Conference in 2018 and attended multiple CITES conferences as part of the AZA delegations—thus contributing to the global conservation efforts protecting two Asian songbird species.

**Watch the video!**



**Congolese National Park Annexation Protects Great Apes**



# Walking the Talk



*In the last five years, Lincoln Park Zoo has taken many steps toward greater operational sustainability. These initiatives focus on green construction, recycling, eliminating single-use plastics, and lowering our overall water and energy use. Since 2018:*

**Watch the video!**



**ABCs of Lincoln Park Zoo:  
S for Sustainability**

- The zoo became 100 percent powered by green electricity through Renewable Energy Certificates.
- Zoo staff ended the use of contracted gasoline-powered lawnmowers and trimmers, bringing mowing duties in-house and creating a fleet of all-electric equipment to reduce greenhouse gas emissions and air pollution.
- The zoo’s Green Team conducted a single-use plastic audit, which has led to a decrease in plastics being used in food service, retail, and custodial operations. Bottled water was eliminated in food service areas and the zoo installed a public water bottle filling station at Pepper Family Wildlife Center, with plans to install more in 2023.
- Searle Visitor Center (2018) and Pepper Family Wildlife Center (2021) leveraged repurposed and recycled materials in their construction.
- Green roofs on 18 buildings across zoo grounds helped slow the flow of water runoff by 65 percent. Meanwhile, a storm water retention tank was installed at Pepper Family Wildlife Center, and its use eases water filtration into the city’s sewer system.
- The zoo implemented a composting program that has already processed more than 400 tons of material and conducted food waste audits in eight key animal food preparation locations to quantify waste while evaluating opportunities to reduce it.
- Upping its recycling efforts, the zoo is now turning over old uniforms, mobile devices, electronics, and hard-to-recycle items such as pens and food storage containers. The internal Green Team hosts a freecycle page so staff members can help one another reduce waste.

Searle Visitor Center green roof  
Photos by Christopher Bijalba



Chilean flamingos  
Photo by Kate Scott



# A Connected Community

## **An update on Strategic Goal #2**

*Deepen the zoo's engagement with a wide range of audiences in Chicago and beyond to promote a culture that cares about and takes action for wildlife.*

By helping partner organizations and neighborhoods achieve their visions for connecting with wildlife, the zoo fosters long-term relationships that benefit both people and animals. Building these strong bonds helps create meaningful change all across the city.

In the past five years, the zoo's community engagement philosophy has resulted in programs and partnerships with groups and businesses in Little Village and North Lawndale. These include Artecito, Hammond Elementary School Garden, WILD Marshall Square Sculpture Project, ongoing collaborations with the North Lawndale Employment Network and Latinos Progresando, and the Douglass 18 mini-golf course. Douglass 18, an 18-hole wonder designed by teen partners in North Lawndale with a focus on birds, officially

opened to the public in 2021 and quickly garnered multiple awards, including recognition by Friends of the Parks and Chicago Biennial.

The zoo has also expanded and deepened its teen programs to provide opportunities that empower the next generation of conservation leadership, and launched Alumni Ambassadors, which invites former teen program participants to return to the zoo as employees. This allows these passionate students to build their expertise through Learning, Animal Care, and Horticulture positions and cement their commitment to wildlife and environmental conservation by starting a career in those fields.

## Cultivating Passion for Nature

Kids who visit the zoo can develop bonds with nature at Wild Sapling Play Forest, a nature play space in Pritzker Family Children's Zoo that opened in 2018. And since then, the zoo's efforts to cultivate a lifelong commitment to nature among guests of all ages have evolved both on grounds and outside our gates.

An important segment of this work is interpretation: ensuring guests can access information about the animals in our care, how we care for them, how our work extends into the conservation realm, and what may be happening in the context of their visit.

Over the last five years, the zoo restructured and redesigned all animal and

### **Watch the video!**



ABCs of Lincoln Park Zoo:  
D for Douglass Park



Wild Sapling Play Forest  
Photo by Lisa Miller





*“Building...strong bonds  
helps create meaningful  
change all across the city.”*

building signage to focus more on care, community, and conservation efforts so guests know how to appreciate wildlife and help preserve it. The zoo finalized its Interpretive Master Plan, which will guide the strategy for new interpretive signage for many years to come. This will ensure on-grounds messaging raises guest awareness of programs that make us more than a zoo.

Zoo. After the series’ great success, the zoo created its *ABCs of the Zoo* series, in which each individual letter segment highlights key mission stories and priorities. As the series nears completion, it has also inspired a new model for long-form multimedia storytelling that will replace the zoo’s print magazine.

On social media, the zoo’s presence has grown and evolved. One focus has been expanding audiences, but another has been making zoo content accessible to individuals and communities that cannot visit in person, or who wouldn’t normally engage with a zoo. In 2022, zoo staff launched a TikTok account to go with its Instagram, Twitter, and Facebook presences. Some TikTok videos have gone viral, receiving more than 2 million views and establishing the zoo as a leader in its industry. This kind of reach has allowed Lincoln Park Zoo’s social media strategists to test new levels of transparency, gaining both interest and trust from the public and stakeholders. Most recently, #LionWatch followed the birth of three lion cubs at Pepper Family Wildlife Center.

But zoo storytelling expands far beyond our campus. In Marketing and Communications, media relations staff focused outreach around science and welfare, earning national segments on shows like *60 Minutes*, *NBC Nightly News: Kids Edition*, and others. Staff also brought attention to the zoo’s 150th anniversary in 2018 with a commemorative book, documentary, and activities on grounds such as a passport program for guests. These special projects recognized longstanding zoo family while engaging new supporters.

Understanding that digital storytelling is an important way of engaging those new audiences, the zoo also heightened its online efforts. In 2020, in the wake of the COVID-19 pandemic, the zoo created its first video series: *Stay Tuned to the*



**Watch the video!**



**Watch the series here!**



**Watch the series here!**

**Watch the video!**



**From Swans to Science:  
150 Years of Lincoln Park Zoo**

Top: NLCCC GROWSS  
Youth Council  
Photo courtesy of Vince  
Gomez



# A Welcoming Place For All

## An update on Strategic Goal #3

*Create an environment that is inclusive and welcoming of diversity, and that celebrates the unique qualities, perspectives, values, and experiences of all.*

It is a vital part of Lincoln Park Zoo's mission to ensure equal access and support to everyone who works at, visits, or supports the zoo. Individuals of all abilities, socioeconomic statuses, races, ages, sexual orientations, and beliefs are welcome. While we recognize there is always room for progress, we are proud of steps we've taken in the past five years to enhance diversity and inclusion at Lincoln Park Zoo.

The Board of Trustees Diversity Task Force was created in 2017 to share insights related to diversity, equity, accessibility and inclusion practices from different industries. Staff and trustees alike participated in the American Alliance of Museums' inaugural Facing

Change initiative, designed to increase diversity on museum boards. The support we received from this involvement helped the zoo create a roadmap with objective, measurable steps toward greater inclusion and representation.

This progress shows up in revised policies and practices designed to make working at the zoo a more inclusive experience, like New Dress for Your Day rules that removed restrictions regarding certain attire, hair, tattoos, and piercings to allow cultural and self-expression. Staff and volunteers are encouraged to use gender pronouns and Pride flags on email signatures and nametags, if they so desire, and also inform others of which languages they speak. The zoo also implemented two floating paid holidays each year, so staff can celebrate holidays important to them or their culture that may not be recognized at an institutional level.

Also internally, we have implemented trainings and conversations designed to increase staff understanding of diverse communities. These have included accessibility and inclusion education along with cultural humility training and a workshop with Crossroads Anti-Racism Organizing and Training on DEAI and intersectionality in early 2023. LGBTQIA+ topics have been incorporated into onboarding and mandatory training. The zoo has also hosted institution-wide sessions on supporting employees with disabilities, understanding dementia, and the Americans with Disabilities Act.

The zoo's Culture & Inclusion Committee organizes regular "Zoo-alogues" to put people from different backgrounds together for eye-opening conversations about race and ways in which various identities affect the experience of work-

Watch the video!



ABCs of Lincoln Park Zoo: F For All



Staff enjoying a Juneteenth celebration  
Photos by Lisa Miller





ing at the zoo. This working committee also organizes a Juneteenth celebration for staff, which has included Black-owned catering and entertainment companies. Another working group, the QueerKats, focuses on LGBTQIA+ issues and has become more involved in supporting events, including Adults Night Out: Pride Party and others, to ensure representation beyond Pride Month.

Lincoln Park Zoo practices intentional hiring to forward inclusivity goals as well. In 2019, we hired the Hart Prins Accessibility and Inclusion Manager to guide the creation and evolution of accessible programs, processes, and partnerships. Staff have also worked to develop partnerships with civic and city organizations to better recruit staff from a wide variety of backgrounds. This includes the Mayor's Office for People with Disabilities Career Center.

We have increased partnerships with businesses owned by people of color and women by centralizing purchases and identifying current and new vendors that fit the description. At Pepper Family Wildlife Center, the construction contract stipulated 26 percent of work had participation from Minority Business Enterprises or Women Business Enterprises. Ultimately, the zoo invested an additional \$320,000 to achieve this objective. The zoo also exceeded its on-site construction workforce goal, which included more than 32 percent people of color.

Guests to the zoo experience the zoo's commitment to DEAI in other, more direct ways. For instance, the zoo received KultureCity sensory-inclusive certification in 2021, which affirms we are a supportive place for people with sensory-processing needs.

Efforts to further improve the zoo's accessibility offerings include an Inclusive Interpretive Elements project funded by the Institute of Museum and Library Services. The grant brings together different departments with members of various communities of people with disabilities to co-create new interactive elements informed by community input. It also includes the establishment of partnerships with Rush University, Stroger Medical Center, and Snow City Arts to offer tours led by Keo, a telepresence robot that allows those who can't physically come to the zoo to "control" the robot and virtually visit habitats with an on-grounds facilitator.

New tools have also been developed to help guests with disabilities prepare for and navigate a zoo visit. An accessibility map points out popular paths around the zoo, places to move around, benches and rest stops, tactile opportunities, and more. In addition, a visual schedule is available at Searle Visitor Center and the Member Center in English and Spanish. This resource allows guests to have a more comfortable day out by helping them plot their day pictorially. On grounds, accessibility and inclusion elements using universal design tenets, like viewing panes at Pepper Family Wildlife Center, have been installed. Other features include accessible entryways, first-

*“The zoo is more committed than ever to ensuring access and support to everyone, no matter their abilities, socioeconomic status, age, sexual orientation, or beliefs.”*

floor restrooms, nose-to-nose habitat viewing, and lion wayside interpretive signs with tactile elements.

These and other accessibility offerings like sensory-friendly mornings, a translatable website, and closed captions in all zoo-produced videos have made Lincoln Park Zoo a leader in accessibility. In fact, the zoo received AZA's Angela Peterson Excellence in Diversity Award in 2021 for its "For Wildlife. For All." tagline and the dedication behind it. However, we do not plan to rest on our laurels. The full zoo community continues to work toward a more equitable and inclusive culture and experience.

**Top:** Adults Night Out: Pride Party  
Photo by Lisa Miller

**Bottom:** Visual schedule  
Photo by Christopher Bijalba



# A Technology Leader

**An update on Strategic Goal #4**  
*Utilize technology to better understand, serve, and engage with our audiences.*



Technology can open new pathways for learning, connection, and creating worldwide solutions. In the past five years, we have invested in the zoo’s information technology infrastructure.

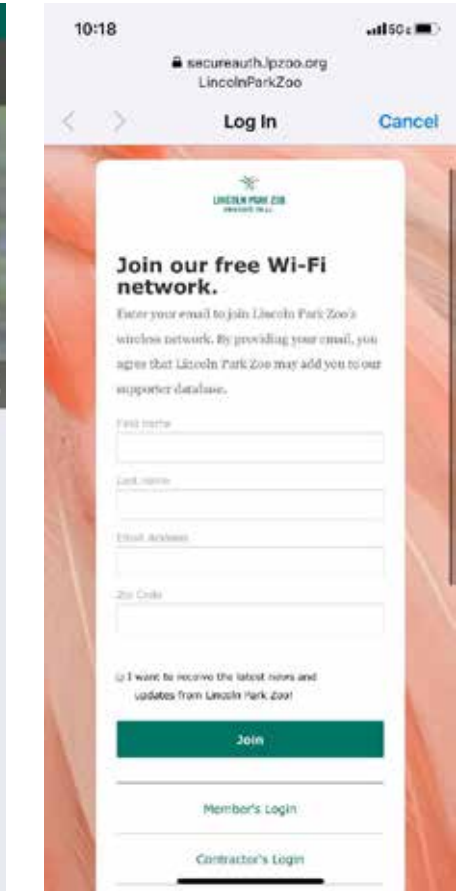
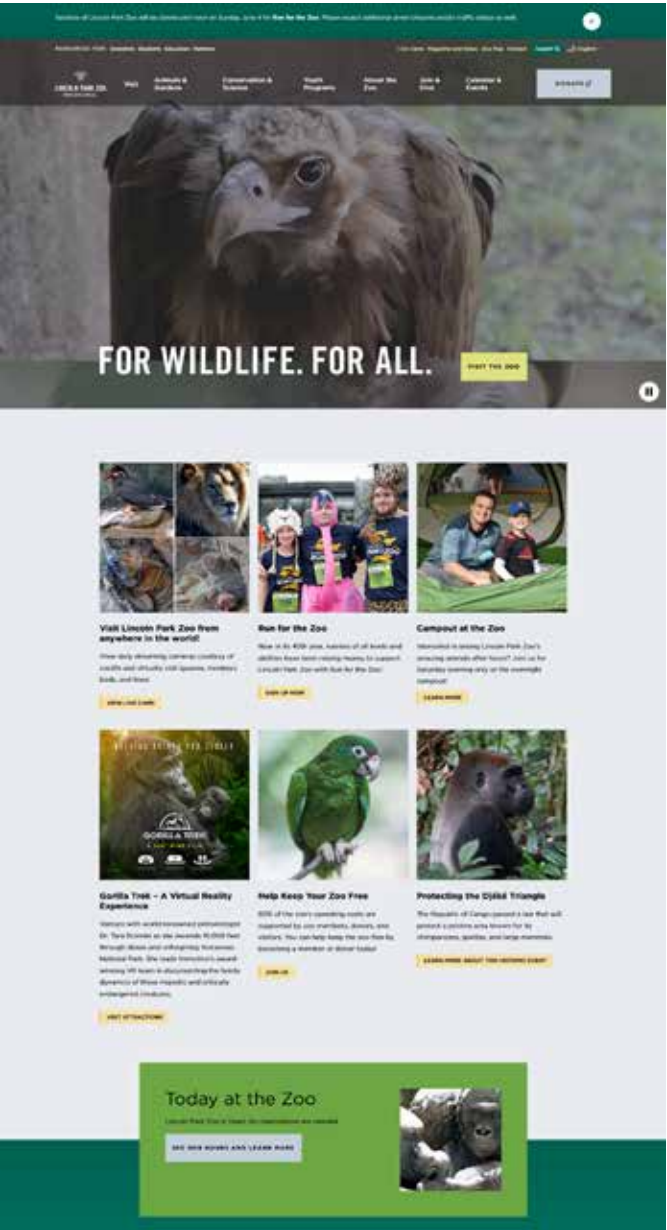
These upgrades include a new Wi-Fi network on grounds that’s free and available to all guests. It features software that pairs with network log-ins, allowing us to unobtrusively gather insights on visitor counts, stay times, and areas of interest for all who log on and opt in.

During this period, we also launched a brand-new version of lpzoo.org, which presents information not only on how to visit, but also animal welfare, zoo conservation efforts and advice on how visitors can take action on behalf of wildlife. This cutting-edge remodeling of the zoo’s online presence provides a resource that’s evolving to better tell the zoo story and support seamless information gathering and visit planning.

New technology at Pepper Family Wildlife Center incorporates animal monitoring platforms that raise the bar for animal welfare.

Zoo Archive, a facility inside Regenstein Center for African Apes, now includes high-density mobile shelving. This much-needed storage area instantly became useful when staff were able to digitally capture and inventory more than 1,000 previously unprocessed images.

Highlighting the importance of technology to the future of the zoo, the COVID-19 pandemic inspired zoo staff to engage people digitally in new and exciting ways. Staff used the video series *Stay Tuned to the Zoo*, Facebook Live broadcasts, and virtual events and expert talks to keep audiences engaged when they could not visit the zoo in person.



Screens at Pepper Family  
Wildlife Center  
Photo by Lisa Miller



# A Growing Base

**An update on Strategic Goal #5:**  
*Secure a broad and sustainable base of support to keep the zoo free while supporting its programs and initiatives.*

Keeping the zoo free while maintaining high standards of animal care and global conservation requires strong, unwavering support from trustees, donors, members, guests, and volunteers.

*The Pride of Chicago* campaign—the largest fundraising effort in the zoo’s history—raised \$143 million over nine years for new and reimagined animal habitats, including Regenstein Macaque Forest, Walter Family Arctic Tundra, Robert and Mayari Pritzker Penguin Cove, and Pepper Family Wildlife Center. The campaign also made possible the Hurvis Learning Center, Searle Visitor Center, a revitalized Main Mall, East and West Gates, and additional green space and gardens.

The Women’s Board was essential to the success of the campaign. Through Zoo Ball and other fundraising efforts, the board supported the new Member Lounge, Visitor Center, and Pepper Family Wildlife Center, among other priority projects. The zoo’s Auxiliary Board engaged young pro-

fessionals in the campaign, supporting the Robert and Mayari Pritzker Penguin Cove and the Searle Visitor Center.

Additional support came from the Heritage Society, a community of more than 490 friends who have included the zoo in their estate plans. Bequests and life-income gifts made between 2017 and 2022 resulted in \$24 million in philanthropy.

Retail continues to be a welcome source of support. A new partnership with industry experts Event Network has provided sustained growth with a 42 percent increase in gross retail sales while net revenue nearly doubled. Additionally, private rentals and retail sales have grown as staff members identify more spaces for events. Pepper Family Wildlife Center, whole zoo buy-outs, and expanded bookings during ZooLights Presented by ComEd and Invesco QQQ added to the zoo’s financial foundation.

Zoo events have contributed an increasingly larger share of the income earned by the zoo. Over the last few years, the event lineup has been honed and price structures have been altered to maintain competitive pricing within the market while maximizing revenue opportunities. This includes charging admission to ZooLights for the first time in 2020, which created an entirely new revenue stream and helped create an enhanced guest experience, thanks to lighter crowds and new illuminated displays along with upgraded entertainment programming.

**Watch the video!**



ABCs of Lincoln Park Zoo:  
M for Members



Right, top: Heritage Society Luncheon  
Right, bottom: ZooLights Presented by ComEd and Invesco QQQ  
Photos by Lisa Miller



# Growing Support for a Growing Zoo

*Philanthropic giving supported care, community, and conservation in 2022.*



Lincoln Park Zoo is grateful for an incredible legacy of philanthropy and civic leadership. The support of a dedicated board is evident in all we do. Their steadfast leadership helped the zoo through the intense challenge of COVID-19 and the joy of opening again to an eager audience. We acknowledge the following leaders, especially:

**John Mostofi**, who has served as Chairman of the Board since June 2020. John is succeeded by new Board Chair **Fran Edwardson**, the third woman to serve in the role in the zoo’s 155-year history.



**Christine Tierney** led the Women’s Board as president during the height of the pandemic and during the zoo’s first No Ball Zoo Ball! Her successor, **Bridget Campbell**, was welcomed as president and the Women’s Board’s representative on the Board of Trustees in May 2022.



We welcome the following Trustees who were elected to the Board of Trustees in the last year:

- **Kevin Bell**, who was elected a Life Director in recognition of his 45 years of service to Lincoln Park Zoo
- **Himani “Mani” Shukla Ashleman**, Chief Human Resources Officer at Vestcom
- **Buck Betten**, Managing Director, John D. and Catherine T. MacArthur Foundation
- **Brian Egwele**, Managing Partner at Egwele and Company



Last year, the zoo received historic gifts to the Urban Wildlife Institute and the Urban Wildlife Information Network, the Lester. E. Fisher Center for the Study and Conservation of Apes, Learning and Community Engagement, and visitor experience and safety.

- **The Walter Family Foundation** pledged \$2.5 million to the Fisher Center, ensuring Lincoln Park Zoo’s continued commitment to protect chimpanzees and gorillas.
- Trustee **Tom Hurvis** contributed \$1.5 million and issued a \$1 million matching challenge for learning and community engagement initiatives with a focus on employment opportunities and paid internships throughout Chicagoland.



Top to bottom: C. John Mostofi; Fran Edwardson; Christine Tierney; Bridget Campbell; Kevin J. Bell

Opposite page: Peoples Gas Education Pavilion and Nature Boardwalk  
Photo by Kate Scott







- **The Crown Family** and **John Hart and Carol Prins** became leadership donors to the Hurvis Learning and Community Engagement Match campaign.
- **The Walder Foundation** granted \$1 million to the Urban Wildlife Information Network and \$300,000 to the Chicago Rat Project, essential investments that will help zoo scientists better understand urban biodiversity and support wild-life-friendly cities.
- **Bill and Karen Davis** committed \$500,000 to the Fisher Center and the zoo's Animal Welfare Science Program, endorsing the zoo's initiatives in understanding animals.
- **Peoples Gas** renewed their partnership in Nature Boardwalk with a \$600,000 gift to restore the Peoples Gas Education Pavilion at Nature Boardwalk.
- **Illinois Emergency Management Agency (IEMA)** awarded the zoo \$150,000 to enhance security for our staff and visitors.
- **The Malott Family** funded support for R.O.A.R. Corps, a new program for middle-school students that inspires diving deeper into conservation topics through activities and challenges, chats with zoo experts, brainstorming sessions, and inquiry-based learning.
- **Jean A. Griggs**, through a generous bequest, created an endowment for the zoo's Zoological Veterinary Residency Program, a three-year intensive post-graduate program for aspiring zoo veterinarians. Her legacy will ensure the zoo's continued leadership as one of the world's most prestigious residency programs.

Western lowland gorillas  
Mondika (left) and Rolie  
(right)  
Photo by Diane Mohr

*A generous donor  
community has sustained  
Lincoln Park Zoo as a free,  
welcoming urban oasis for  
155 years.*

Gifts to Lincoln Park Zoo's Annual Fund help the zoo remain free and open to all, provide the highest standard of care for the animals, and support learning and community programs, animal welfare initiatives, and conservation programs. **Led by the zoo's generous Trustees, more than 2,000 donors contributed \$10 million in unrestricted funds for zoo operations.**

Since 1976, the **Women's Board** has been a force for innovation and growth at Lincoln Park Zoo. The 45th annual Zoo Ball raised more than \$1 million and the board's live auction in November, ZooLA, brought in a record \$250,000. Thanks to Zoo Ball Co-chairs Brigid Najarian and Amy Olshansky and ZooLA Co-chairs Laura Malec and Alice Schaff.

The Auxiliary Board hosted a successful Zoo-ologie to kick-off summer. The Auxiliary Board's president, Kristin Baranack, graciously extended her term during the pandemic. We congratulate her successor Marisa Caperino, who will lead the Auxiliary Board into its next chapter.

**Heritage Society** members are passionate supporters of the zoo and many serve as volunteers. Last year, **Heritage Society members contributed \$6.5 million** and we welcomed 23 new members to this community of planned giving donors.

This report on Lincoln Park Zoo philanthropy would not be complete without acknowledging Kevin J. Bell, who served as President & CEO of the zoo for 26 years. Lincoln Park Zoo's position as a

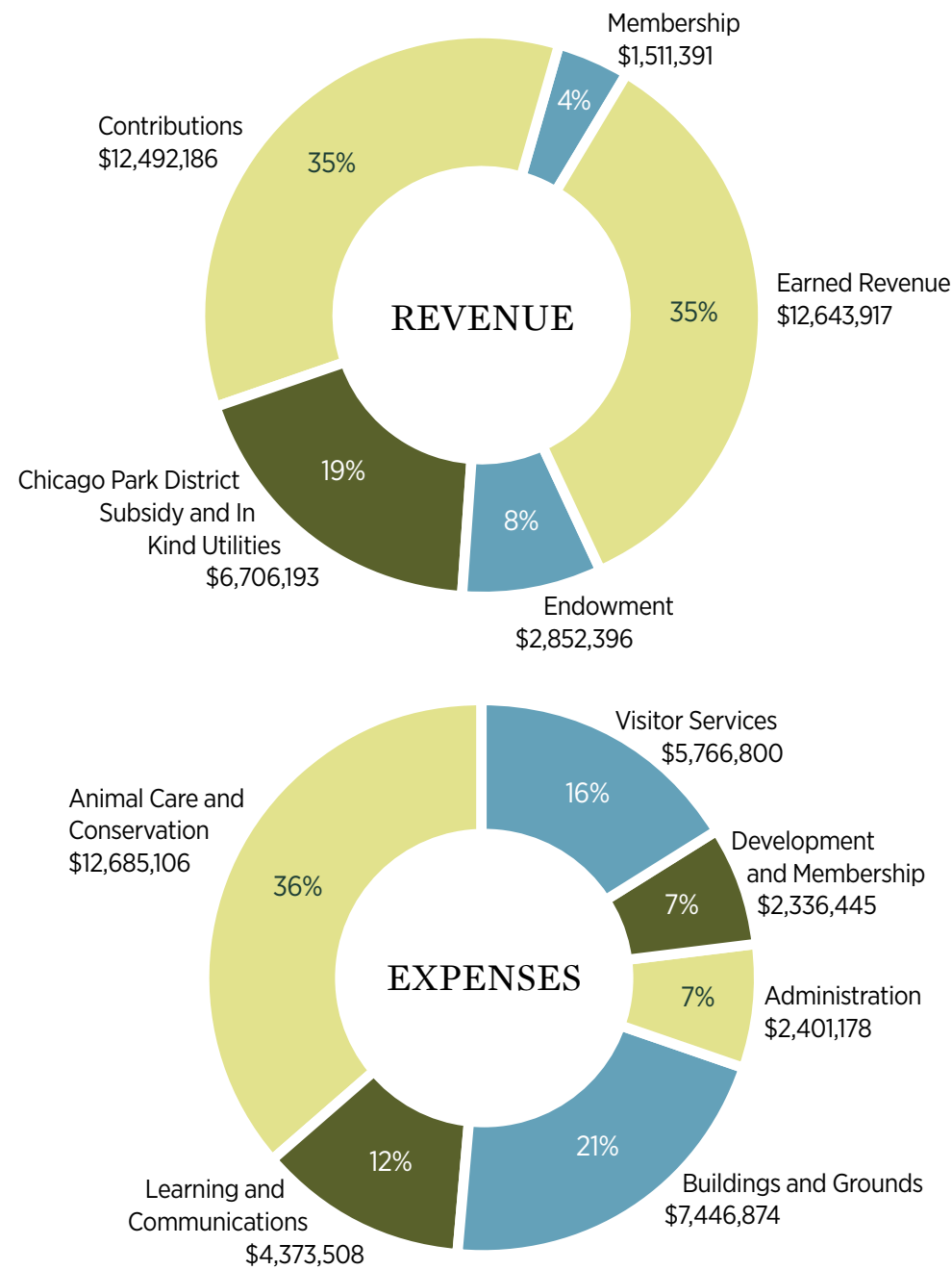
global leader in animal welfare, care, and conservation and as an oasis for the people of Chicago is a testament to his vision and leadership.

Lincoln Park Zoo's accomplishments are made possible by a dedicated community of philanthropists and we gratefully acknowledge their generosity.



# Financials

FY23 Operating Results (unaudited)



The Lincoln Park Zoological Society  
Statements of Financial Position  
March 31, 2023 and 2022 (unaudited)

| ASSETS                      | FY 2023     | FY 2022     |
|-----------------------------|-------------|-------------|
| Assets                      |             |             |
| Cash                        | 2,932,084   | 16,930,766  |
| Investments                 | 168,106,530 | 177,390,191 |
| Investments - Other         | 37,168,386  | 24,850,787  |
| Receivables                 |             |             |
| Pledges and grants, net     | 13,696,007  | 12,927,828  |
| Other                       | 297,690     | 1,972,864   |
| Other Assets                | 459,754     | 1,157,643   |
| Property and Equipment, net | 3,224,387   | 2,578,176   |
| Total Assets                | 225,884,838 | 237,808,256 |

## LIABILITIES AND NET ASSETS

|                                      |             |             |
|--------------------------------------|-------------|-------------|
| Liabilities                          |             |             |
| Accounts Payable                     | 2,211,479   | 7,649,267   |
| Annuities Payable                    | 623,545     | 569,835     |
| Deferred Revenue                     | 638,399     | 479,927     |
| Accrued Expenses                     | 2,143,496   | 2,936,843   |
| Line of Credit - Construction        | -           | 1,264,275   |
| Bonds Payable, Net of Issuance Costs | 70,354,000  | 70,300,900  |
| Total Liabilities                    | 75,970,919  | 83,200,947  |
| Net Assets                           |             |             |
| Donor Restrictions                   |             |             |
| Without Restrictions                 | 66,330,365  | 67,277,607  |
| With Restrictions                    | 83,583,554  | 87,329,702  |
| Total Net Assets                     | 149,913,919 | 154,607,310 |
| Total Liabilities and Net Assets     | 225,884,838 | 237,808,256 |



# Thank You

*Lincoln Park Zoo is grateful to the following donors for their leadership and generous support between April 1, 2022 and March 31, 2023.*

## BOARD OF TRUSTEES

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The Conservators' Council is Lincoln Park Zoo's premier philanthropy circle. These individuals and their families provide generous annual support for zoo operations, and we acknowledge with gratitude their philanthropy.

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We recognize corporate, foundation, and  
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operations and special projects.

**\$1,000,000 and above**

Association of Zoos & Aquariums  
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The Regenstein Foundation  
TAWANI Foundation  
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**\$250,000 to \$999,999**

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