



LINCOLN PARK ZOO.

FOR WILDLIFE. FOR ALL.

2021

ANNUAL REPORT

Onward and Upward

The last year has been one of the most challenging and inspiring years of our lives. The COVID-19 pandemic seemed like an endless maze of twists, turns, and dead ends, but with the unwavering support of our members, staff, volunteers, and friends, we have found our way through it together. The dedication of zoo advocates has left us in awe and forever grateful.

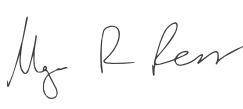
As we look back on the last year, we are prouder than ever to continue putting science first and seeking data-driven solutions for decisions and operations across the zoo. Through this report, you'll see successes from individual animal welfare, to conservation projects, to a zoo reopening to the public.

With the zoo reopening comes a renewed sense of hope, and we are looking forward to what's next. Pepper Family Wildlife Center is slated to open this fall and will feature a state-of-the-art habitat for lions and refreshed housing for other big cats and mammals. This has been a huge undertaking—reaching its finish only through the support of people like you—and we cannot wait to welcome lions back to Lincoln Park Zoo.

As we adjust to an ever-changing world due to the pandemic, we continue to evaluate life at the zoo from the animal and visitor perspective. The next time you visit zoo grounds, you may see updates to habitats based on our animal welfare and behavior monitoring or changes to buildings and signage to make the zoo more welcoming to all. We can't wait to see you here.



Kevin Bell
President and CEO



Megan Ross, Ph.D.
Zoo Director



Strategic Goals

- 1 Build upon the zoo's leadership and expertise in welfare, science, and conservation to improve the lives of individual **animals** and help **populations and ecosystems** thrive
- 2 Deepen the zoo's **engagement** with a wide range of audiences in Chicago and beyond to promote a culture that cares about and takes action for wildlife
- 3 Create an environment that is **inclusive** and welcoming of **diversity**, and that celebrates the unique qualities, perspectives, values, and experiences of all
- 4 Utilize **technology** to better understand, serve, and engage with our audiences
- 5 Secure a broad and sustainable base of **support** to keep the zoo free while supporting its programs and initiatives

Wildlife Among Us



Photo by Chris Bijalba



Photo by Chris Bijalba



Photo by Neal O'Bryan

There is never a dull moment at the zoo, filled with the cacophony of bill-clacking European storks, singing white-cheeked gibbons, snorting red river hogs, noisy native red-winged blackbirds, and the rustling of historic oak trees.

This year, Lincoln Park Zoo welcomed many species to the symphony, including:

- **A curious northern tree shrew with a distinct nose and grey-olive fur.** Despite its name, this small diurnal mammal can be spotted foraging for insects around the rich forest floors at Regenstein Small Mammal-Reptile House.
- **Three vocal female African penguins.** Rosie, Luna, and Nessi have quickly integrated into the cozy colony at Robert and Mayari Pritzker Penguin Cove! Wasting no time, the females have already developed budding romances with Cecil, Oliver, and Aje, respectively.
- **A vibrant Grevy's zebra foal.** Grevy's zebra Adia gave birth to a healthy foal in August. Named after Life Trustee Abra Prentice Wilkin, little Abra has been a favorite for zoo visitors as she has continued to grow.
- **Two fluffy spoonbill chicks.** At Regenstein African Journey, African spoonbills Luke and Annabelle reared two chicks this year. Female chick Lucia hatched in June 2020 while Kijiko, named by Lincoln Park Zoo members and visitors, followed in January.
- **An affectionate grey seal.** Unable to survive in the wild after becoming dependent on humans, grey seal Jersey joined the Association of Zoos and Aquariums community. She can now be seen swimming around Kovler Seal Pool and bonding with her fellow pool mates.



Photo by Ellen Neely

- **Two spirited snow monkey babies.** Japanese macaques Ozu and Nikko were born in March and April 2020, respectively, bringing some levity to such a difficult time. These two often explore their habitat together with their seemingly unlimited energy.
- **A strikingly beautiful Victoria crowned pigeon.** This elegant male is the first of its species to reside at the zoo since the 1980s and has zoo visitors stopping in their tracks to catch a glimpse.
- **Two inquisitive African painted dogs.** Georgia and Frida, a female duo, joined resident painted dog Mikumi at Regenstein African Journey. The three have bonded and often survey their outdoor habitat together.

Across zoo grounds, the gardens transformed from season to season, showcasing their beauty all year round. The zoo's herbaceous perennial hibiscus received national accreditation through the American Public Gardens Association Plant Collections Network, a prestigious honor and a first for the zoo community.

Just outside zoo gates, Nature Boardwalk celebrated its 10th anniversary. This urban prairie oasis, home to more than 100 native plant species, continues to thrive in our own backyard.



Photo by Shannon McElmeel



photo by Chris Bijalba



Photo by Chris Bijalba

Science at the Center

Data-informed decisions are the norm at the zoo, integrated into every aspect of zoo operations, from safely reopening in the pandemic to providing individualized animal care.

The Animal Welfare Science Program received a three-year Institute of Museum and Library Services National Leadership grant for the expansion of ZooMonitor, a Lincoln Park Zoo-created behavior monitoring app. ZooMonitor has registered 630 users in zoos and sanctuaries across 48 countries and is transforming animal welfare.

Here at the zoo, the Animal Welfare Science Program uses a series of tools to optimize the welfare of animals; these include ZooMonitor, a significant life event monitoring program, and an individualized annual welfare assessment and discussion tool for every animal in our care. With this mindfulness toward individual preferences and experiences, the zoo completed more than 185 action items aimed at enhancing animal welfare this year.

Beyond Chicago, the Urban Wildlife Information Network (UWIN) expanded to 32 partners with the addition of Boston, Toronto, and Urbana, Illinois. The world’s largest urban wildlife

dataset continues to grow, providing crucial insights into how animals are experiencing cities. UWIN is working with a subset of 10 partners to pilot bird monitoring with audio recording devices, too.

Around the globe, the zoo completed visioning and strategic planning for the Tanzania Conservation Research Program, identifying priorities and future areas of impact. In the Republic of Congo, ape tracking in the Goualougo Triangle slowed due to the pandemic, but thanks to a robust infrastructure of Congolese staff, conservation activities continued throughout the year.



Photo by Neal O'Brien

Connecting in a Digital World

The pandemic provided many novel opportunities to connect with our audiences across the globe, challenging us to redefine the meaning of “visiting the zoo” and reach nature-lovers in the safety of their own homes.

Earlier this year, during our second extended closure, the zoo launched a web series: Stay Tuned to the Zoo. With 16 episodes across two seasons, the educational series highlighted species at the zoo and were accompanied by family-friendly activities to get bodies and minds moving. The series was viewed by thousands of followers, shared with classrooms around the city, and aired in the closed-circuit televisions at Lurie Children’s Hospital of Chicago. The zoo also began hosting four Facebook Lives each week beginning in March 2020—and hasn’t slowed down since.

During the closures and periods with limited capacity, the zoo piloted virtual ambassador animal programs, including Meet-and-Greets, feeding, enrichment, and cognition sessions. These events provided a crucial opportunity for zoo visitors to spend virtual face time with their favorite animals, learn about zoo happenings, and take steps to help conserve species.

Youth programs at the zoo also evolved to accommodate a digital formal, providing opportunities for Virtual Conservation Camp, Zoo Crew, and Virtual School Holiday Camps. Elementary school students and teachers didn’t miss out on any fun with the creation of Zoo Investigations, a virtual opportunity for students to confront real-life, science-based challenges that zookeepers and researchers face every day. Zoo Club and Conservation Ambassador Board teens were able to stay connected to the zoo, and one another, while exploring community and conservation. With dedicated partners in Little Village and North Lawndale, community engagement offered virtual Artecito in Spanish and a new online GROWSS Youth Council.

The zoo also launched a brand new accessible and user-friendly website at lpzoo.org. And inside zoo gates, a new free wifi network became available for all guests, encouraging an advanced level of sharing and connection.



Photo by Josh Rupp





Photo by Neal O'Bryan

A Zoo for You

Everyone experiences the zoo differently, but we hope that everyone can enjoy their experience, visit free of charge, be inspired by wildlife, and connect with nature.

Creating an inclusive place for all is an ongoing process that the zoo is committed to seeing through step by step. This year, Lincoln Park Zoo conducted zoo-wide accessibility and inclusion training for all staff and volunteers. This mandatory, four-part, online training gave participants a baseline understanding of what accessibility looks like at the zoo, as well as guidance on how to create a more inclusive guest and staff experience.

Thanks to a generous grant from Bank of America, automatic doors were installed at Helen Brach Primate House, Park Place Café, the Member Center at Searle Visitor Center, and Regenstein Small Mammal-Reptile House. In the coming months, the remaining buildings will also be outfitted with accessible doorways, removing barriers to entry.

Utilizing the expertise of the Hart Prins Fund Accessibility and Inclusion Manager, the zoo created accessible COVID-19 protocols, including using clear face shields to better assist those who rely on visual cues for communication, creating a social story to help explain the new protocols at the zoo, captioning videos designed for all audiences, and more.

Quarantine was an incredibly challenging time for everyone. Throughout the pandemic, the zoo sought to engage with folks in the larger community by providing virtual programming to engage with senior centers, specialty camps, hospitals, and disability service providers tailored to these unique audiences.

A Bright Light of Support

This first year as chairman of Lincoln Park Zoo’s Board of Trustees has been memorable, marked equally by challenges and incredible moments of inspiration. It’s not every institution that has such dedicated members and donors; committed staff; and patient, understanding, and supportive guests.

Without doubt, 2020 has had the greatest financial impact on the zoo in its 153-year history. However, on the bright side, we have seen an outpouring of support from zoo donors, members, and visitors. This patronage has allowed us to exceed our adjusted fundraising goals and set records for the amount of gifts processed.

ZooLights Presented by ComEd and Invesco QQQ was another bright spot. The annual event carried a ticket requirement for the first time in 20 years. While this was a shift in zoo operations, tickets provided a necessary system to adhere to capacity limits and also ensure financial stability. With this change, ZooLights tickets generated more than \$750,000. I am also proud that the zoo remained accessible to all with many free admission evenings throughout the ZooLights season.

While we still have a long way to go for a full recovery from the COVID-19 pandemic, we are well on our way. With your support we look forward to a strong and stable fiscal year and balanced budget in 2022.

C. John Mostofi

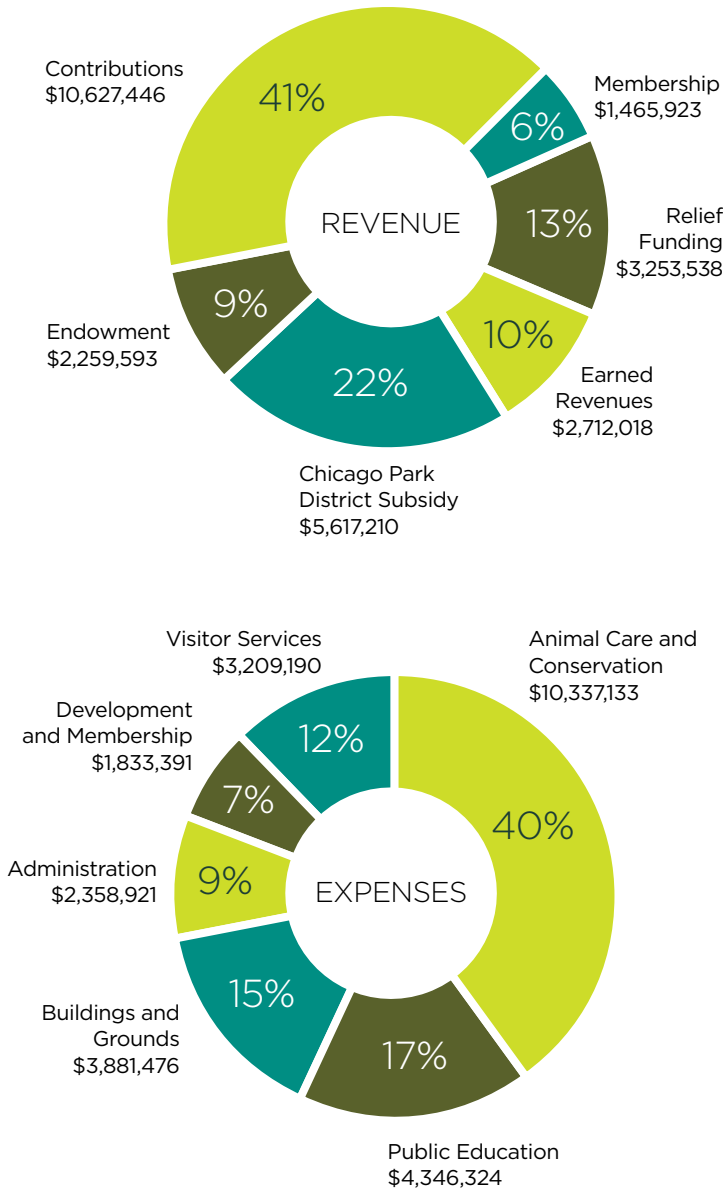
C. John Mostofi
Chairman of the Board



Photo by Chris Bijalba

Financials

FY21 Operating Results (unaudited)



The Lincoln Park Zoological Society Statements of Financial Position – March 31, 2021 and 2020 (unaudited)

ASSETS	FY 2021	FY 2020
Assets		
Cash	14,626,102	8,214,577
Investments	167,804,190	123,417,208
Investments - Other	13,039,190	12,338,228
Receivables		
<i>Pledges and grants, net</i>	15,194,767	30,781,894
<i>Other</i>	199,452	109,090
Other Assets	374,674	430,463
Fixed Assets	2,376,661	2,685,991
Total Assets	213,615,035	177,977,451

LIABILITIES AND NET ASSETS

Liabilities		
Payables		
Accounts Payable	5,250,225	2,376,859
Annuities Payable	403,217	436,062
Accrued Expenses	4,411,692	3,191,910
Deferred Revenue	161,205	633,295
Paycheck Protection Program	5,253,538	-
Bonds Payable, Net of Issuance Costs	70,230,100	70,159,300
Total Liabilities	85,709,978	76,797,426
Net Assets		
Donor Restrictions		
<i>Without Restrictions</i>	49,308,266	27,347,240
<i>With Restrictions</i>	78,596,791	73,832,786
Total Net Assets	127,905,057	101,180,026
Total Liabilities and Net Assets	213,615,035	177,977,452

Lincoln Park Zoo wishes to thank our members, supporters, trustees, donors, community and business partners, colleagues, staff, volunteers, and guests for making our work possible every day. The report covers The Lincoln Park Zoological Society’s fiscal year, which began April 1, 2020, and ended March 31, 2021.

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Our Mission

Lincoln Park Zoo is dedicated to connecting people with nature by providing a free, family-oriented wildlife experience in the heart of Chicago and by advancing the highest quality of animal care, education, science, and conservation.

Our Vision

Inspire communities to create environments where wildlife will thrive in our urbanizing world.

Our Promise

We are committed to creating an environment that is inclusive and welcoming. We celebrate the diverse qualities, perspectives, values, and experiences of all people, including our guests, volunteers, and staff. For Wildlife. For All.

