



LINCOLN PARK ZOO.  
FOR WILDLIFE. FOR ALL.

2019

ANNUAL REPORT

# A Flourishing Zoo Community— Thanks to You

In 2018, we celebrated our 150th anniversary. As we reflected on the milestone, one thing became clear: While Lincoln Park Zoo was one of the first zoos in the nation, founded in 1868, we're also one of the most modern.

Our anniversary celebration began with a historical exhibition and ended with the opening of Searle Visitor Center, a contemporary structure with innovative spaces for both guests and members. As part of *The Pride of Chicago* capital campaign, we prepared to renovate Kovler Lion House, a historic landmark soon to be a state-of-the-art, data-informed habitat for lions. Our grounds, dotted with 100-year-old oak trees that saw the founding of Chicago, are now also wired with new fiber cable for faster digital connectivity.

This type of progress only happens with strong support from all our stakeholders: trustees, donors, members, elected officials, guests, volunteers, staff, partners, and colleagues. It's a privilege to be part of an institution with deep ties to these communities, working together toward a common goal in which humans and wildlife can coexist in our urbanizing world.

2018 certainly had its challenges—cultural institution visitorship was down nationwide and Chicago's unpredictable weather didn't do us any favors—but our incredible supporters see us through the tough years right alongside the great ones.

Through your generous support, Lincoln Park Zoo remains strong. Historic and modern, we remain an urban oasis, a place to connect with nature and one another, and Chicago's free zoo, 365 days a year. Thank you.



**Kevin Bell**  
President and CEO



**S. Biff Bowman**  
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Japanese macaques



# Letter from the Zoo Director

This year, I embarked on a new journey as zoo director. It is an incredible opportunity and honor to help guide Lincoln Park Zoo into the future, strategically and operationally.

Two years into our five-year strategic plan, we've already made significant progress. Our new Animal Welfare Science Program helps us make real-time management decisions to best support species in our care. Licenses for ZooMonitor, the Lincoln Park Zoo-designed behavioral monitoring app, have been issued to 377 institutions in 41 countries. The app is now actively used by more than 200 institutions worldwide. Our community engagement work is expanding in Chicago, and our conservation work is expanding in the U.S., Africa, and Asia.

Of course, we have more to do. The planet and the animals we share it with face new challenges every day. Lincoln Park Zoo will never stop working to conserve wildlife and inspire a love of nature for generations to come.

This important work is not possible without you. Thank you for your support.

Sincerely,



**Megan Ross, Ph.D.**  
*Zoo Director*

## Strategic Goals

- 1 Build upon the zoo's leadership and expertise in welfare, science, and conservation to improve the lives of individual **animals** and help **populations and ecosystems** thrive
- 2 Deepen the zoo's **engagement** with a wide range of audiences in Chicago and beyond to promote a culture that cares about and takes action for wildlife
- 3 Create an environment that is **inclusive** and welcoming of **diversity**, and that celebrates the unique qualities, perspectives, values, and experiences of all
- 4 Utilize **technology** to better understand, serve, and engage with our audiences
- 5 Secure a broad and sustainable base of **support** to keep the zoo free while supporting its programs and initiatives

Chilean flamingo



# Arriving and Thriving

We are honored to welcome many new faces to Lincoln Park Zoo, and we're not only talking about our staff, members, and volunteers! Habitats across zoo grounds bustled with chicks, froglets, and babies, not to mention some additions of the larger variety.

Finely the giraffe arrived from Peoria Zoo and settled in with resident female Etana. A blue-faced honeyeater and northern helmeted curassow took flight at McCormick Bird House, and a white-blotched river stingray glided into Regenstein Small Mammal-Reptile House—all new species for the zoo. A trio of juvenile beavers joined Pritzker Family Children's Zoo and a dozen domestic chickens flocked Farm-in-the-Zoo.

In addition, more births and arrivals—which settled in at the zoo courtesy of Species Survival Plans (SSP) and the dedicated care of our keeper staff—leave us hopeful for the future as we continue to advocate for all species. These arrivals included two endangered African penguin chicks, several Chilean flamingos, more than a dozen Solomon Island leaf froglets, two lesser Madagascar hedgehog tenrecs, some near-threatened Inca tern chicks, an endangered Francois' langur, and an extinct-in-the-wild Guam kingfisher, to name a few.

The veterinary care team led the charge in preventive health by conducting annual exams for more than 135 individuals encompassing more than 30 species. They served the animals year-round by providing unparalleled medical care, innovative treatments, and expert surgeries.



# Animals, Populations, and Ecosystems

Lincoln Park Zoo is a proud leader in animal care, conservation and science, and learning. And, we always strive to do more.

## Animal Welfare Science Program

Animal welfare remained a top Lincoln Park Zoo priority with the formalization of the Animal Welfare Science Program, designed to promote positive welfare for every individual at the zoo. In the past year, 23 different species—including polar bears, chickens, and penguins—were monitored, and as a result, we identified 35 potential ways to improve management practices. The program also informed changes to the zoo’s animal ambassador program, which will now follow an ‘animal-first’ framework that provides animals with more choice and control.

## Horticulture

The Horticulture team inventoried 328 species of trees, shrubs, and woody plants—totaling 1,979 individuals over 49 acres. Thanks to this effort, visitors can now learn about individuals at the zoo through labels listing their common and scientific names; family; and accession number, which correlates to their origin and life history. This data, along with GPS coordinates of each plant’s location, is all captured in the new digital database.

Toward the end of the year, the zoo applied for arboretum accreditation from ArbNet, the only global initiative that officially recognizes arboreta based on a set of professional standards.

## Coexisting with Wildlife

Lincoln Park Zoo hosted the 2nd International Wildlife Reintroduction Conference, welcoming 200 experts from around the globe to discuss successes, trials, and challenges of reintroducing animals to the wild.

In Chicagoland, zoo scientists continued to assess the stress and health of wildlife by noninvasively analyzing samples from more than 650 rodents, 600 amphibians, and 200 bats. Across North America, the Urban Wildlife Information Network (UWIN)—the world’s largest urban wildlife monitoring initiative and dataset, which studies species like bats, frogs, red foxes, and many more—expanded from 10 to 19 cities.

In Tanzania, the zoo piloted a research program with communities along the outskirts of Serengeti National Park to promote human-wildlife coexistence. The zoo also developed an interactive learning station, in partnership with Frankfurt Zoological Society, for Serengeti National Park’s Visitor Center.

## Collaborating to Support Species

Lincoln Park Zoo and Chimp Haven, the federal chimpanzee sanctuary, continued their multi-disciplinary collaboration benefiting ape welfare. Additionally, Association of Zoos and Aquariums’ (AZA) Population Management Center (PMC) scientists worked together with species coordinators across AZA to provide scientific guidance on breeding and transfers for 160 Species Survival Plans®.



Red fox





Polar bear

# Engagement for Action

As a beacon of conservation action, the zoo continued inspiring community members, guests, and staff.

## Community Engagement

Collaboration with Little Village partners continued this year with WILD Marshall Square, where student drawings inspired by zoo animals were transformed into life-size sculptures, and Arte-cito, a semi-monthly community program focused on connecting families with wildlife through the arts. The zoo’s work expanded to North Lawndale with Douglass 18, a pilot program in which young people from the community design nature-based art installations to improve the Douglas Park miniature golf course. Going one step further, off-site spring break camps were offered at four locations across both communities, serving 209 students, and free Family Nature Days across the city benefitted more than 400 individuals thanks to a partnership with the Chicago Park District.

## Teen-spiration

Teens from across Chicago joined the zoo’s Conservation Ambassador Board, which inspired 450 visitors to protect local little brown bats during an on-grounds event. The zoo also piloted a new teen program, Canvas for Conservation, through which approximately 300 students from Chicago high school art classes visited the zoo to learn about conservation issues that affect zoo species—and then create artwork inspired by those animals.

## Think Globally, Act Locally

On zoo grounds, a long process to update all zoo signage began. The Interpretive Task Force evaluated, enhanced, and redesigned signs to provide animal identification, conservation messages, and actions guests can take to support the planet. At the same time, the Zoo Actions committee identified priorities and developed strategies to encourage guests to take action on behalf of wildlife (see inside back cover). In addition, the internal Green Team audited the zoo’s use of plastics and palm oil, starting to identify ways we can reduce our operational impact.

Casting a wider net of conservation advocacy, the zoo opposed several changes to the Endangered Species Act that would have decreased protections for threatened species, and partnered with Shedd Aquarium and Chicago Zoological Society/Brookfield Zoo to encourage followers to voice their opinions to government officials.

## Telling Our Stories

Transparency led the way this year, with our many communications channels sharing behind-the-scenes highlights, from veterinary care to behavioral husbandry. Our storytelling explored new depths with the continuation of the All My Penguins blog series and user-generated content on our social channels. Awareness of zoo science spread beyond our standard audience, as well, as Lincoln Park Zoo scientists appeared on *60 Minutes* to talk about sustainable and responsible population management practices. The segment aired twice, reaching an estimated 22 million viewers nationwide.



# Diversity and Inclusion

For Wildlife. **For All.** The zoo continued its commitment to inclusivity and accessibility with refreshed focus and renewed energy. Lincoln Park Zoo's Board of Trustees established a Diversity Task Force to help establish goals, measure progress, and provide accountability in the areas of workforce development, vendor/supplier partnerships, and diversity among the Board of Trustees itself.

## A Rainbow Welcome

The zoo added rainbow triangles to public building entrances to welcome guests of all genders and orientations. Gender pronouns were added to staff name badges and email signatures, and all-gender restroom signage was implemented in single-stall restrooms.

## Accessibility for All Abilities

The Learning Department hired a seasonal camp inclusion specialist who worked with children with diverse needs during Summer Conservation Camps. The team also hosted DreamNight at the Zoo for the fourth year in a row. This annual event welcomes more than 100 families with children with chronic healthcare needs to the zoo after hours to enjoy grounds all to themselves.

The zoo also began offering sensory bags at Searle Visitor Center. These bags include noise-cancelling headphones, fidget spinners, a lighted magnifying glass, and additional items free of charge to make visits easier for guests with sensory needs. The Learning Department also provided sensory tours for more than 60 guests with low vision or hearing.

## Starting a Conversation

The zoo launched The Zooalogue Project, an institution-wide initiative designed to encourage informal discussions about race and ethnic diversity. These voluntary one-on-one meetings give zoo employees the opportunity to share their experiences and perspectives with each other while promoting positive cultural differences and similarities through healthy conversations.



DreamNight at the Zoo





Searle Visitor Center

# Technological Advances

In the last fiscal year, Lincoln Park Zoo began the process of updating our IT infrastructure and communications strategies to better accommodate an increasingly digital workplace and guest experience.

## Faster with Fiber

Thanks to a generous technology grant, new fiber cables now span zoo grounds—a key update to the technology infrastructure. Server hardware was also upgraded to protect important files, such as animal records and digital media assets.

## Engaging Online

The zoo's Communications department started redevelopment and design of a new website to increase engagement and usability among new and repeat visitors. In the social realm, new channel strategies were implemented, resulting in increased following on Facebook and Instagram and expanding the avenues for zoo storytelling.

## A Cinematic Entrance

The new Searle Visitor Center offers a bright welcome for zoo guests with a 20-foot LED video wall lining the north side of the center's main space. Designed to update guests about zoo programs and help them get the most out of their visit, the expansive screen showcases animal images and seasonal activities through video and motion graphics made by zoo staff. Via an LED controller, a custom application designed by media installation experts Angle Park Inc. powers the wall remotely from the building's IT room.





Anemone and black-eyed susans

# Sustainable Support

Lincoln Park Zoo combines gratitude, gumption, and ingenuity to build a firm and sustainable financial foundation for the future.

## With a Little Help from Our Friends

Thanks to our Board of Trustees, Women’s Board, Auxiliary Board, and donors, Lincoln Park Zoo raised nearly \$13 million for *The Pride of Chicago* capital campaign (see page 18), bringing our total to \$120 million, only \$15 million shy of our \$135 million fundraising goal. Those funds allowed us to open Searle Visitor Center, which includes the zoo’s first-ever permanent Member Lounge, made possible by the Women’s Board. By collecting data on how visitors engage with the space, our Audience Research team will guide future improvements of this state-of-the-art building.

## A Loyal Legacy

The zoo benefits from incredible and loyal generosity from our members and donors, who gave more than \$5.3 million to support the zoo’s operations. During the last three years, more than 80 percent of Donor Club members have renewed their support, demonstrating their deep commitment to the zoo. Similarly, the Heritage Society surpassed 410 members, ensuring a strong financial future and legacy.

## Grants Do Good

The Davee Foundation provided a \$5 million grant to establish an endowment fund for the Davee Center for Epidemiology and Endocrinology and the Urban Wildlife Institute, which will continue their groundbreaking work so wildlife can thrive in our urbanizing world.

## Earning Our Keep

Throughout the year, the zoo hosted 42 free and ticketed events—from family favorites (ZooLights) to educational opportunities (Breakfast with the Animals) to cocktail fundraisers (Zoo-ology)—spanning more than 200 nights and drawing millions of visitors through our gates. During that same timeframe, 183 private events generated more than \$2.75 million in revenue.

Guests also made more than 434,000 transactions at on-grounds restaurants and gift shops, rented 3,777 strollers for easier access across zoo grounds, purchased more than 330,000 ride tickets, and drove nearly 175,000 cars through our parking lot.



# Together. Everywhere.

Thanks to our local supporters and international partners, we're able to help animals around the world.





# A Historic Ambition for *The Pride of Chicago*

In 2012, Lincoln Park Zoo kicked off our most ambitious capital campaign yet: *The Pride of Chicago*. Since then, we have raised more than \$120 million of our \$135 million goal. With those funds, we renovated our Main Mall; refreshed Kovler Seal Pool; and opened Regenstein Macaque Forest, Lionel Train Adventure, Robert & Mayari Pritzker Penguin Cove, Walter Family Arctic Tundra, Hurvis Family Learning Center, and Searle Visitor Center.

But our biggest project is just getting started: renovating Kovler Lion House.

This is a major undertaking. Lincoln Park Zoo must preserve the historic landmark building's signature characteristics and transform the space into an active, exciting habitat for lions that offers choice and control over their environment, as well as an immersive, engaging experience for guests.

The cornerstones of this renovation are science and animal welfare. Since 2014, the zoo has monitored the behavior of lions using ZooMonitor to understand how they use the space and interact with one another. Today, we're working with Goettsch

Partners architects and zoo design experts PJA Associates to create a new habitat that inspires communities to cherish nature and wildlife. Features will include:

- Space for a pride of lions in an expansive, savannah-style habitat
- Kopje-inspired rockwork to increase both horizontal and vertical space available to lions, so they can enjoy a high perspective and plenty of surface area to rest comfortably
- Climate-controlled areas with heated rock surfaces, hot and cool air, and shade
- Corners, slopes, and landscaping for privacy
- Whole Trees® and deadfall made from FSC-certified products to invite lions to climb and play
- A food zipline to mobilize enrichment for lions to stalk and chase “prey”
- Nose-to-nose indoor and outdoor viewing windows for zoo guests
- A special pathway so guests can view the environment from the lions’ perspective
- Interpretive signs introducing guests to the lions and the zoo’s lion conservation efforts, and inspiring people to contemplate wildlife’s future
- An advanced holding facility with a cubbing den and indoor animal management area so lions can further participate in their own care
- Accessible facilities and restrooms
- A coffee shop and public gathering space

While Lincoln Park Zoo has raised nearly 60 percent of our funding goal, there is still money to raise. The zoo is relying on generous contributions from supporters to make the renovation of this historic building a reality.

Interested donors can make a gift today at [lpzoo.org/pride](https://lpzoo.org/pride) or 312-742-2179.



Rendering of future  
Kovler Lion House

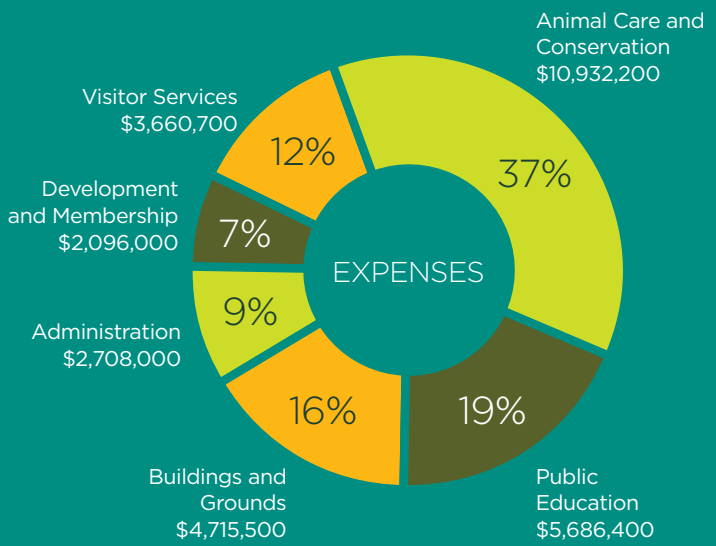
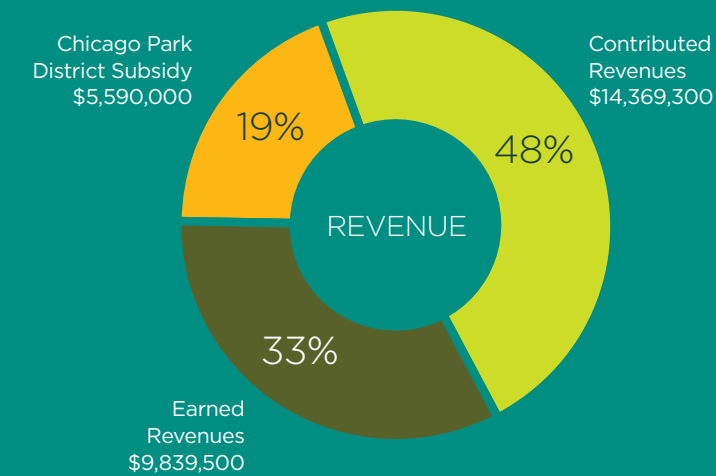




Leopard gecko

# Financials

FY19 Operating Results *unaudited*



The Lincoln Park Zoological Society Statements of Financial Position – March 31, 2019 and 2018

ASSETS	2019 <i>unaudited</i>	2018
<b>Assets</b>		
Cash	8,712,718	14,485,061
Investments	136,890,649	127,940,608
Investments - Other	10,305,305	5,250,627
Receivables		
Pledges and grants, net	19,435,387	26,747,284
Other	94,528	50,821
Inventory	145,358	445,260
Other Assets	536,279	445,611
Fixed Assets	2,019,215	2,167,922
<b>Total Assets</b>	<b>178,139,439</b>	<b>177,533,194</b>

LIABILITIES AND NET ASSETS

<b>Liabilities</b>		
<b>Payables</b>		
Accounts payable	3,249,329	2,295,754
Annuities payable	385,727	353,483
<b>Accrued expenses</b>		
Compensation	1,824,814	1,868,125
Other	195,061	382,013
Deferred Revenue	533,020	657,313
Bonds payable, net of issuance costs	70,088,500	70,017,700
<b>Total Liabilities</b>	<b>76,276,451</b>	<b>75,574,388</b>

<b>Net Assets</b>		
Unrestricted	31,287,907	31,927,415
Temporarily restricted	31,801,041	36,311,251
Permanently restricted	38,774,040	33,720,140
<b>Total Net Assets</b>	<b>101,862,988</b>	<b>101,958,806</b>

<b>Total Liabilities and Net Assets</b>	<b>178,139,439</b>	<b>177,533,194</b>
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Lincoln Park Zoo wishes to thank our members, supporters, trustees, donors, community and business partners, colleagues, staff, volunteers, and guests for making our work possible every day. The report covers The Lincoln Park Zoological Society’s fiscal year, which began April 1, 2018, and ended March 31, 2019.

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Last year, Lincoln Park Zoo began formulating a series of Zoo Actions to encourage eco-friendly behavior that supports a healthy planet.

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When you buy paper and wood products marked with the Forestry Stewardship Council (FSC) logo, you support sustainable logging practices.

**Help Cut Carbon**  
Plant-based foods and foods without much packaging or processing lower your carbon footprint and slow the effects of climate change.

**Tap the App**  
Use the free Seafood Watch app to avoid eating over-harvested fish, which helps at-risk populations recover in the wild.

Use the free Sustainable Palm Oil Shopping app to find products made with responsibly produced palm oil, which protects vital rainforests.

**Pause Before Posting**  
Avoid sharing images and videos of exotic animals as pets and performers to help prevent negative impacts on individual welfare and harvesting from wild populations.

**Make Room for Wildlife**  
Create communities where humans and wildlife can thrive together by volunteering for a neighborhood cleanup or habitat restoration event.

**Observe, Don’t Disturb**  
Keep wildlife safe by keeping your distance.

**Reduce Single Use**  
Protect the health of natural areas by throwing away less plastic.



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