

FIELD TRIP INFORMATION: FAQ'S

Q: Do groups need to notify the zoo of their field trips?

A: Yes, we ask that groups notify the zoo of their field trips so that we know how many groups will be visiting Lincoln Park Zoo each day. The zoo uses this information to determine the number of staff members required to serve the needs of the visitors.

Q: How does a group notify the zoo of their field trip?

A: We ask groups to complete a Field Trip Notification Form. Your completed form can either be faxed to the number indicated or mailed to the address on the form. Confirmations are not sent.

Q: Is there additional information available that will be useful for field trips?

A: Yes, simply download the information packet by clicking "Download Field Trip Information Packet" on the Field Trip home page.

Q: What is the admission fee for the zoo?

A: Lincoln Park Zoo is free every day of the year. There is no admission fee for individuals or groups.

Q: What time does the zoo open?

A: Generally, the gates to the zoo open at 8 a.m. and the animal houses open at 10 a.m.

Q: When is a good time to visit the zoo? When is the zoo's busiest season?

A: The months of April and May are our busiest, sometimes averaging 150 buses per day. Zoo facilities such as washrooms and dining areas are extremely crowded during these months. Groups planning a field trip to the zoo are advised to choose an alternate month for their visit if at all possible.

Q: How do we find out about daily animal activities or special animal exhibits scheduled for the day we plan to visit the zoo?

A: You can visit Gateway Pavilion when your group arrives at the zoo, and volunteers and staff can provide information about daily programming, new animal arrivals, and other points of interest. You can also download the Visitor Guide prior to your visit (www.lpzoo.org/visitorsguide.pdf).

Q: How do we schedule an educational tour of the zoo or a program on particular animals?

A: Contact the zoo's Education Department at 312-742-2067 to make arrangements for these activities. There is a fee for group tours, classes or programs. However, there is no charge for the daily educational talks given by docents at various animal habitats around the zoo.

Q: Is there a charge for bus parking?

A: Buses can drop off groups at the zoo and park for free on Wilson Ave. Paid parking for buses on Cannon Dr. is also available during winter months.

Q: Are there dining areas where groups can eat sack lunches?

A: There are outdoor dining areas at the zoo where groups can eat sack lunches. The zoo has a very limited indoor seating area for groups with sack lunches.

Q: Can dining areas be reserved by groups?

A: No, dining areas cannot be reserved.

Q: How do I get tickets for the AT&T Endangered Species Carousel, Audio Tour, and the African Safari Ride?

A: Student, day-care and day-camp groups can pre-order tickets for \$1.50 each for the carousel, \$2 each for the Audio Tour, and \$3 each for the African Safari Ride. ORDER FORM AND PAYMENT MUST BE RECEIVED TWO WEEKS PRIOR TO YOUR VISIT TO RECEIVE THIS SPECIAL RATE. You can pay by check or credit card. Pre-ordered tickets can be picked up at Gateway Pavilion. Call 312-742-2355 to order tickets, or download the group sales form under Useful Information for Your Field Trip (www.lpzoo.org).

Q: Does the zoo provide rental wheelchairs and strollers?

A: There is no rental charge for wheelchairs; however, a driver's license or photo ID must be left on deposit until the wheelchair is returned. Rental strollers and wagons are available on a first-come, first-served basis for a fee of \$9-\$12. Wheelchairs and strollers are available at Gateway Pavilion and, during May, are also available at the bus drop-off zone.

Q: Is there a telephone number I can call if I have questions about the zoo or field trips?

A: Yes, please call 312-742-2355. Zoo volunteers and staff are available everyday between 9 a.m.-5 p.m.